Nondiscrimination, Accessibility, & Language Notice

Discrimination is Against the Law
Myrtue Medical Center complies with applicable Federal civil rights laws and does not discriminate, exclude, or treat people differently on the basis of race, color, national origin, age, disability, religion, age, sexual orientation, gender identity, or inability to pay (consistent with the scope of sex discrimination described at 45 CFR § 92.101(a)(2)).

Myrtue Medical Center:
- Provides people with disabilities reasonable modifications and free appropriate auxiliary aids and services to communicate effectively with us, such as:
  - Qualified sign language interpreters
  - Written information in other formats
- Provides free language assistance services to people whose primary language is not English, which may include:
  - Qualified interpreters
  - Information written in other languages.

If you need reasonable modifications, appropriate auxiliary aids and services, or language assistance services, please alert a Myrtue Medical Center staff member.

If you believe that we have failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with: Jill Mages, Chief Human Resources Officer, 1213 Garfield Ave., Harlan, IA 51537, 712-755-4271. You can file a grievance in person, by mail, or by phone. If you need help filing a grievance, the Civil Rights Coordinator is available to help you.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at https://ocrportal.hhs.gov/ocr/portal/lobby.jsf, or by mail or phone at:

U.S. Department of Health and Human Services
200 Independence Avenue, SW
Room 509F, HHH Building
Washington, D.C. 20201
1-800-368-1019, 800-537-7697 (TDD)

Complaint forms are available at: http://www.hhs.gov/ocr/office/file/index.html.

ATTENTION: If you speak English, free language assistance services are available to you. Call 1-712-755-4490 (TTY: 1-800-735-2943) or speak to your provider."

ATENCIÓN: Si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al 1-712-755-4490 (TTY: 1-800-735-2943) o hable con su proveedor.

သတိပြုရန်- သင်က မြန်မာဘာသာစကား ပြောဆိုပါက၊ အခမဲ့ ဘာသာစကားအကူအညီ ဝန်ဆောင်မှုများကို ရနိုင်ပါသည်။ အသုံးပြုနိုင်သော ဖော်မတ်များဖြင့် အချက်အလက်များ ဖော်ပြပေးရန် သင့်လျော်သော အရန်အကူအညီများနှင့် ဝန်ဆောင်မှုများကိုလည်း အခမဲ့ ရရှိနိုင်ပါသည်။ 1--755-712 4490 (TTY: 1-2943-735-800) သို့ဖုန်းခေါ်ပါ သို့မဟုတ် သင်၏ ဆောင်ရွက်ပေးသူနှင့် စကားပြောပါ။"

TIƐMƐ: Mi ruaci kɛ thok Nuer, luak thuɔk mi lɔr te kɛ yiɛ. Cɔl 1-712-755-4490 (TTY: 1-800-735-2943) kiɛ ruacni kɛ ram min lät du."

注意：如果您講英語，可獲得免費語言協助服務。請致電 1-712-755-4490（TTY：1-800-735-2943）或諮詢您的服務提供者。

LƯU Ý: Nếu bạn nói tiếng Việt, chúng tôi cung cấp miễn phí các dịch vụ hỗ trợ ngôn ngữ. Vui lòng gọi theo số 1-712-755-4490 (Người khuyết tật: 1-800-735-2943) hoặc trao đổi với người cung cấp dịch vụ của bạn.

CHON ANGANG: Ika en mi sinei fosun Chuuk, iwe, ekkewe aninisin fos ese kamo mei kawor ngonuk. Kokkori 1-712-755-4490 (TTY: 1-800-735-2943) ika kapas ngeni noumw we chon awora aninis."

ACHTUNG: Wenn Sie Deutsch sprechen, stehen Ihnen kostenlose Sprachassistenzdienste zur Verfügung. Rufen Sie 1-712-755-4490 (TTY: 1-800-735-2943) an oder sprechen Sie mit Ihrem Provider."

تنبيه: إذا كنت تتحدث اللغة العربية، فستتوفر لك خدمات المساعدة اللغوية المجانية. كما تتوفر وسائل مساعدة وخدمات مناسبة لتوفير المعلومات بتنسيقات يمكن الوصول إليها مجانًا. اتصل على الرقم TTY- 1-800-735-2943 (1-712-755-4490) أو تحدث إلى مقدم الخدمة".

ເຊີນຊາບ: ຖ້າທ່ານເວົ້າພາສາ ລາວ, ຈະມີບໍລິການຊ່ວຍດ້ານພາສາແບບບໍ່ເສຍຄ່າໃຫ້ທ່ານ. ມີເຄື່ອງຊ່ວຍ ແລະ ໂທຫາເບີ 1-712-755-4490 (TTY: 1-800-735-2943) ຫຼື ລົມກັບຜູ້ໃຫ້ບໍລິການຂອງທ່ານ."

알림: 한국어를 사용하시는 경우, 무료 언어 지원 서비스를 이용하실 수 있습니다. 1-712-755-4490(TTY: 1-800-735-2943)으로 전화하시거나 담당 서비스 제공자에게 문의하십시오.

ध्यान दें: यदि आप हिंदी बोलते हैं, तो आपके लिए निःशुल्क भाषा सहायता सेवाएँ उपलब्ध हैं। 1-712-755-4490 (TTY: 1-800-735-2943) पर कॉल करें या अपने सेवा प्रदाता से बात करें।

ATTENTION : Si vous parlez français, des services d'assistance linguistique gratuits sont à votre disposition. Appelez le 1-712-755-4490 (ATS : 1-800-735-2943) ou adressez-vous à votre prestataire.

LET OP: als je Nederlands spreekt, zijn er gratis taalhulpdiensten voor je beschikbaar. Bel 1-712-755-4490 (tty: 1-800-735-2943) of spreek met je provider."

โปรดทราบ: หากท่านพูดภาษาไทย ท่านสามารถใช้บริการช่วยเหลือด้านภาษาได้ฟรี โดยโทรติดต่อหมายเลข 1-712-755-4490 (TTY: 1-800-735-2943) หรือแจ้งต่อผู้ให้บริการของท่าน

PAALALA: Kung nagsasalita ka ng Tagalog, magagamit mo ang mga libreng serbisyong tulong sa wika. Tumawag sa 1-712-755-4490 (TTY: 1-800-735-2943) o makipag-usap sa iyong provider."

November 2026